



NAVAJO WESTERN WATER DISTRICT

705 Navajo Road; Walsenburg, CO 81089

Telephone: 719-738-3130 / Email: office@nwwd.us / Website: www.nwwd.us

July 30, 2026

To: Navajo Western Water District Customers,

NWWD welcomes Beckie Ferrell as our new Office Accountant. If you have any questions regarding billing, please contact Beckie at your convenience. She is in the office Monday, Wednesday, and Friday between 9am – 12pm.

The State of Colorado is experiencing one of the worst droughts in its history. We ask that you are extra diligent with your water usage – watch for leaks and be mindful of water usage. **Remember: THERE IS NO OUTSIDE WATERING ALLOWED!** *Due to the threat of imminent fire danger, we ask that you are extra diligent! No outdoor fires or fireworks are allowed. Please be aware that even a small spark from a lawnmower or vehicle exhaust can start a fire very quickly. It is up to all of us to look out for our neighbors and community!*

UNTIL DROUGHT CONDITIONS ARE LIFTED BY THE STATE OF COLORADO, THE NWWD BOARD OF DIRECTORS HAS MADE A MOTION THAT (TEMPORARILY) NO WATER OVERAGES WILL BE FORGIVEN.

The office staff have recently revised and updated the Rules and Regulations for the Navajo Western Water District, effective immediately. The new Rules and Regulations have been posted on the NWWD website and are also available at the NWWD office. If you would like a copy of the revised Rules and Regulations for Navajo Western Water District, please stop into the office, or send us an email, and we would be happy to get a copy to you.

WATER OPERATIONS

As we continue to face increasing demand for our water supply, it is important that we understand the severity of our current drought conditions and what potential steps we can all take to ensure our water system maintains its integrity and intended working capacity. Please refrain from any outside watering, i.e. watering plants, watering lawns, washing vehicles, filling recreational pools. **THE ONLY EXCEPTION TO OUR OUTSIDE WATERING RESTRICTION WOULD BE FOR INDIVIDUALS IN FILING #1 OF THE RESORTS, who have the option to own horses.** Best water conservation practices would include checking your home for any potential leaks. Toilet flappers, toilet fill valves, cisterns, swamp coolers and RO Systems can all be potential leak points and often will not be evident until further inspection. Other best practices include waiting to run your dishwasher until it's full, not consecutively running water while washing dishes in a sink, brushing your teeth, or while washing your hands. Household usage is stated on your monthly bill. If your usage does not seem normal, please reach out to me and I will gladly do a leak check. For anyone with questions or to request guidance, please call (719)738-3130 or (719)298-3069. Thank you!

WATER OVERAGES

Water Overages can be caused by dripping faucets, leaking toilets, unattended water hoses, etc.

Attached please find Water Leak Statistics. If you suspect a possible leak, please notify Dave Rabideau, our Water Operator, as soon as possible at the NWWO Office (719)738-3130 or after-hours (719)989-8191. (Water Operations staff are on call).

Respectfully,

NAVAJO WESTERN WATER DISTRICT BOARD OF DIRECTORS

Attachments: Resident letter from Water Operator; Water Statistics (regarding Leaks)

Dear Residents,

We have had several inquiries regarding surrounding water systems and their specific restrictions. With that said, I wanted to take a moment and explain the information I have gathered and share our water systems best practices with each of you. Huerfano County per USDA attained 9%-24% of its annual snowpack in 2025 depending on the area being surveyed. Regardless, with such a small amount accumulated it would make sense for water systems to implement additional restrictions. Our water system (Navajo Western Water District) is being supplied by an alluvial pocket supported by the Chavez Arroyo. We are dependent upon the snowpack and run off that silver mountain provides. With that said, it is of most importance that all of us observe and practice our water systems rules and regulations regarding outside watering/Hauling etc. as well as trying to be generally conscious of water usage so that we can prevent having to execute further restrictions. **Navajo Western Water District will not be forgiving any further water overage penalties until the current statewide drought restrictions are lifted.** Please refrain from using outside hoses. Some residents have hoses ready in the event there is a fire. This is okay, but I urge everyone to make sure they are being used for that sole purpose. Often, hoses are left on after a worker has been out to a property who isn't familiar with our covenants and that's when we see individual usage spike, which can cause a bigger financial burden. We are conducting well draw-down recovery tests on a consistent basis to ensure our wells remain at our expected capacity. We are also partnered with the CRWA and have initiated a source water protection plan program to help us be better prepared in the event we need new wells drilled or experience a system hardship. Thank you, everyone for your understanding. Please reach out with any questions you may have. Here are a few important bullet points;

- If you are planning to leave your residence for an extended amount of time, please request a water shut. I have experienced two situations where the residents turned the water off under their home and the valve failed causing the house to flood.
- Residents are responsible for leaks on their property, this includes service line breaks, and any leaking appliances or water lines.
- Please reach out if you suspect any leak at your residence and are unable to locate it.

- People in the past have poached water from residents with Yard hydrants. If there is one on your property, I recommend always keeping a pad lock on it.
- If you have excessive water pressure at your residence, it is advised to install a pressure regulator where your service line enters under your home. If you have an existing pressure regulator and you feel your water pressure is still too high, it may be failing and could need replacement. Please feel free to reach out if you would like the pressure checked at your home, too high of water pressure can cause leaks in household plumbing and appliances.
- Please reach out with any questions you may have, we are always here to help!

Sincerely,

David R. Rabideau

operator@nwwd.us

719-298-3069